



Upper Hutt Health Centre Payment Policy

Paying fees

Payment in full is required at the time of your appointment. You can pay by cash, EFTPOS, MasterCard or VISA.

If you are unable to attend your consultation at least 2 hours' notice must be given. Failure to do this will incur a penalty charge.

If you are late to your consultation, you will not be seen, and this will incur a penalty charge.

If you're unable to pay your account on the day of your appointment, please talk to a member of our finance team about alternative payment arrangements.

If your account is unpaid at the end of the month and you haven't made any payment arrangements with us, we will:

- ask you to pay before you see a doctor or nurse for all appointments.
- reserve the right to review your enrolment with Upper Hutt Health Centre.

Please note that if you have a Visa that is less than 2 years you may not be eligible for publicly funded services including laboratory tests. If you are not eligible, you are liable to be charged for the full costs of any medical treatment you receive.

This policy forms part of the of the Upper Hutt Health Centre enrolment process, compliance with this policy is mandatory.

Full name:

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Signature:

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Date.....